

## Care Team Members Certified Diabetes Educators

**Purpose:** To provide NCI Primary Care teams with access to a Certified Diabetes Educator (CDE). The CDE will provide consultative assistance to care managers with an overall goal of improving health literacy, patient self-efficacy, and patient diabetes self-management.

<b>Who are the Certified Diabetes Educators?</b>	
<b>Service Area 1: Carthage/ Lowville/ Clifton Fine</b>	<b>Certified Diabetes Educator SME</b>
North Country Family Health Center (Lowville site)	Carthage Area Hospital Carly Draper Phone: (315) 519-5468 Email: cdraper@cahny.org
Carthage Area Hospital	
Howard T. Meny, MD, PC	
Family Medicine of Carthage, PC	
Lowville Medical Associates, LLP	
Clifton Fine Healthcare Corporation	
<b>Service Area 2: Watertown Area</b>	<b>Certified Diabetes Educator SME</b>
North Country Family Health Center (Watertown site)	Samaritan Medical Center Teresa Intorcia Phone: (315) 785-4667 Email: tintorcia@shsny.com
Samaritan Medical Center	
Watertown Internists	
North Country Family Medicine, PLLC	
Complete Family Care	
NP Adult Healthcare	
Family Medicine of NNY	
<b>Service Area 3: River Area Communities</b>	<b>Certified Diabetes Educator SME</b>
Community Health Center of the North Country (Gouverneur and Canton)	Claxton Hepburn Medical Center Karen Cole Phone: (315) 713-5181 Email: kcole@chmed.org
Massena Memorial Hospital	
Claxton Hepburn Medical Center	
River Hospital	
Ogdensburg Family Practice	
Dr. Nancy Girard	

### **Responsibilities of the Certified Diabetes Educators:**

1. Offer weekly consultation and/or education for care managers to develop skills for effectively working with their diabetic patients
2. Maintain tele-medical capability to provide services to practices
3. Will be available during designated hours to provide education for diabetic patients, with a focus on Medicaid and Dual-Eligible populations
4. Will develop and offer diabetes self-management education
5. Will provide periodic in-service education and support to Community Health Workers who are working with patients with diabetes in the community
6. Will participate in a collective workgroup to:
  - a. Agree upon program education materials
  - b. Monitor diabetes indicators and develop strategies for improvement
  - c. Develop strategies for reimbursement and sustainability of diabetes education