

## Care Team Members Health Home Care Management

### What is the Health Home?

The Health Home is not a “place”. The Health Home is a team-based care model, where everyone involved in patient care works together to ensure the patients physical, behavioral and social needs are met. This is a FREE service to Medicaid recipients. The Health Home targets both the Adult and Child population. The “Health Home” contracts with local Downstream Providers to provide the care management services.

### Who is the Health Home within the Tug Hill Seaway Region?

The **North Country Health Home** serves Jefferson, Lewis and St. Lawrence counties.

#### Contact:

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Website: [www.cnyhealthhome.net](http://www.cnyhealthhome.net)

### Types of Services Health Home Provides:

- Comprehensive care management
- Care coordination & health promotion
- Comprehensive transitional and follow-up care to the community
- Patient & caregiver support
- Referral to community & social support services
- Use of health information technology to link services

### Who is eligible?

To enroll, patients must be Medicaid eligible and also have one of the following:

- A. Two or more chronic conditions, or
- B. HIV/AIDS, or
- C. A serious or persistent mental health condition, PLUS
- D. The need for care management services.

### Downstream Care Management Agencies

Downstream Care Management Agencies		
Jefferson County	St. Lawrence County	Lewis County
ACR Health	ACR Health	ACR Health
Children’s Home of Jefferson County	Cerebral Palsy Association of the North Country	HCR Care Management
Credo Community Center	HCR Care Management	Transitional Living Services
HCR Care Management	St. Lawrence County Community Services	
Transitional Living Services	Transitional Living Services	
	United Helpers	
	St. Lawrence Psychiatric Center	

Please review the video on the Medicaid Health Home:

<https://www.surveymonkey.com/r/NCIHealthHome>