

Project 2.d.i

Engaging and Educating the Medicaid and Uninsured Populations

“I DIDN'T TAKE MY HIV MEDS BECAUSE I DIDN'T THINK IT REALLY HELPED ME STAY HEALTHY, UNTIL THESE GUYS SPELLED IT OUT. NOW, I'LL TAKE MY MEDS EVERY DAY.”

ACR Health Client

ACR Health's Criminal Justice Initiative (CJI) provides comprehensive HIV, STD, and Hepatitis prevention programs for inmates of the NYS Department of Corrections. The program works individually with inmates to develop transitional plans for healthcare, risk education, and services upon release from prison. Patient Activation Measure (PAM®) surveys were introduced to the program **for all prison participants** to help predict health behaviors and better tailor curriculum. Based on these surveys, the CJI team can better assess and talk about a client's ability to self-manage his or her healthcare, medications, and risk-reduction behaviors.



In this photo, Ron LeRoux from ACR Health teaches inmates about the risks of oral sex and what sexually-transmitted diseases are spread through oral contact. Ron uses examples relevant for all demographics.

Project Achievements

- **More than 5,500 PAM® surveys** completed to date by 38 partners.
- **More than 380 clients** have taken multiple PAMs® during the project timeframe (February 2016-March 2018), and there has been a 28% increase in Level 4 PAM surveys among this group.
- **More than 350 PAM® coaches** have been trained to facilitate PAM® surveys.
- Community Health Workers and Behavioral Health Peer Supports have been contracted to assist with educating and coaching individuals who score low on PAM® assessments.
- Individuals with a Medicaid/Managed Medicaid plan that have been identified as low or non-utilizers are being submitted to their Managed Care Organization (MCO) for additional engagement efforts.