

Quality Performance Results

2019 Quality Performance Results:

ACO #	Measure Name	Rate	ACO Mean
ACO-1	CAHPS: Getting Timely Care, Appointments, and Information	87.51	85.86
ACO-2	CAHPS: How Well Your Providers Communicate	94.56	94.11
ACO-3	CAHPS: Patients' Rating of Provider	92.91	92.69
ACO-4	CAHPS: Access to Specialists	81.03	81.54
ACO-5	CAHPS: Health Promotion and Education	61.62	60.44
ACO-6	CAHPS: Shared Decision Making	65.38	62.78
ACO-7	CAHPS: Health Status/Functional Status	73.41	73.79
ACO-34	CAHPS: Stewardship of Patient Resources	18.66	26.17
ACO-45	CAHPS: Courteous and Helpful Office Staff	91.72	92.84
ACO-46	CAHPS: Care Coordination	86.65	86.89
ACO-8	Risk Standardized, All Condition Readmission	15.68	14.86
ACO-38	All-Cause Unplanned Admissions for Patients with Multiple Chronic Conditions	61.98	58.15
ACO-43	Ambulatory Sensitive Condition Acute Composite (AHRQ* Prevention Quality Indicator (PQI #91))	2.14	1.87
ACO-13	Falls: Screening for Future Fall Risk	80.41	84.04
ACO-14	Preventive Care and Screening: Influenza Immunization	76.73	74.77
ACO-17	Preventive Care and Screening: Tobacco Use: Screening and Cessation Intervention	68.97	78.04
ACO-18	Preventive Care and Screening: Screening for Depression and Follow-Up Plan	81.36	70.40
ACO-19	Colorectal Cancer Screening	60.55	70.76
ACO-20	Breast Cancer Screening	77.63	73.84
ACO-42	Statin Therapy for the Prevention and Treatment of Cardiovascular Disease	78.11	82.17
ACO-27	Diabetes: Hemoglobin A1c Poor Control (>9%)	9.82	13.88
ACO-28	Controlling High Blood Pressure	81.20	75.04

Please note, the ACO-40 Depression Remission at 12 months quality measure is not included in public reporting due to low sample size.